



Your business
is our business.

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October 15, 2013

VIA Electronic Comment Filing System

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

**Re: WC Docket No. 10-90, WC Docket No. 11-42
2013 ETC Annual Report of Telepak Networks, Inc.
Study Area Code 289011**

Dear Ms. Dortch:

On behalf of Telepak Networks, Inc., JSI files the attached FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.¹

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

¹ 47 C.F.R. §§ 54.313, 54.422.

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	289011
<015> Study Area Name	TELEPAK NETWORKS, INC.
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Penny Watson
<035> Contact Telephone Number: Number of the person identified in data line <030>	601-487-5270
<039> Contact Email Address: Email of the person identified in data line <030>	pwatson@cspirefiber.com

ANNUAL REPORTING FOR ALL CARRIERS			54.313 Completion Required	54.422 Completion Required
(check box when complete)				
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report				
<300> Unfulfilled Service Requests (voice)	<input type="text" value="0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<310> Detail on Attempts (voice)	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>	
<320> Unfulfilled Service Requests (broadband)		<input type="checkbox"/>	<input type="checkbox"/>	
<330> Detail on Attempts (broadband)	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>	
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<410> Fixed	<input type="text" value="0.0"/>			
<420> Mobile				
<430> Number of Complaints per 1,000 customers (broadband)		<input type="checkbox"/>	<input type="checkbox"/>	
<440> Fixed				
<450> Mobile				
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<510> <input type="text" value="289011ms510"/>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<610> <input type="text" value="289011ms610"/>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<900> Tribal Land Offerings (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>	
<1010> <input type="text"/>	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>	
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>	
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<3005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	289011
<015>	Study Area Name	TELEPAK NETWORKS, INC.
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<030>	Contact Name - Person USAC should contact regarding this data	Penny Watson
<035>	Contact Telephone Number - Number of person identified in data line <030>	601-487-5270
<039>	Contact Email Address - Email Address of person identified in data line <030>	pwatson@cspirefiber.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	
<111>	year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

- <112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

 Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>

<010>	Study Area Code	289011
<015>	Study Area Name	TELEPAK NETWORKS, INC.
<020>	Program Year	2014
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<039>	Contact Email Address - Email Address of person identified in data line <030>	pwatson@cspirefiber.com

-- See attached worksheet --

<010>	Study Area Code	289011
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<039>	Contact Email Address - Email Address of person identified in data line <030>	pwatson@cspirefiber.com

1/1/2013	
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-- See attached worksheet	
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July 2013

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July 2013

**(800) Operating Companies
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	289011
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<035>	Contact Telephone Number - Number of person identified in data line <030>	601-487-5270
<039>	Contact Email Address - Email Address of person identified in data line <030>	pwatson@cspirefiber.com
<810>	Reporting Carrier	Telepak Networks, Inc.
<811>	Holding Company	Telapex, Inc.
<812>	Operating Company	C Spire Fiber

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	289011
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<030>	Contact Name - Person USAC should contact regarding this data	Penny Watson
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<039>	Contact Email Address - Email Address of person identified in data line <030>	pwatson@cspirefiber.com
<910>	Tribal Land(s) on which ETC Serves	Mississippi Band of Choctaw Indians

<920> Tribal Government Engagement Obligation

289011ms920

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes,No, NA)
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	pwatson@cspirefiber.com

<1120> Please check this box to confirm no terrestrial backhaul
options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers
broadband service of at least 1 Mbps downstream and 256 kbps
upstream within the supported area pursuant to § 54.313(G) ☐

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	289011
<015>	Study Area Name	TELEPAK NETWORKS, INC.
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<039>	Contact Email Address - Email Address of person identified in data line <030>	pwatson@cspirefiber.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans 289011ms1210

Name of attached document (.pdf)

<1220> Link to Public Website HTTP _____

“Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒

<1222> Details on the number of minutes provided as part of the plan, ☒

<1223> Additional charges for toll calls, and rates for each such plan. ☒

(2000) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

<010>	Study Area Code	289011
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<039>	Contact Email Address - Email Address of person identified in data line <030>	pwatson@cspirefiber.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification {47 CFR § 54.313(b)(1)}
- <2011> 3rd Year Certification {47 CFR § 54.313(b)(2)}

☐
☐
Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

- <2012> 2013 Frozen Support Certification
- <2013> 2014 Frozen Support Certification
- <2014> 2015 Frozen Support Certification
- <2015> 2016 and future Frozen Support Certification

☐
☐
☐
☐
Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

- <2016> Certification Support Used to Build Broadband

☐
Connect America Phase II Reporting {47 CFR § 54.313(e)}

- <2017> 3rd year Broadband Service Certification
- <2018> 5th year Broadband Service Certification
- <2019> Interim Progress Certification
- <2020> Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.
- <2021> Interim Progress Community Anchor Institutions

☐
☐
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Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	289011
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<039>	Contact Email Address - Email Address of person identified in data line <030>	pwatson@cspirefiber.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

<p>(3010) Milestone Certification {47 CFR § 54.313(f)(1)(i)} Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.</p>	<p>Name of Attached Document Listing Required Information</p>	<input type="checkbox"/>
<p>(3012) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)} (3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} (3014) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:</p>	<p>Name of Attached Document Listing Required Information</p>	<input type="checkbox"/> (Yes/No) <input type="checkbox"/> (Yes/No)
<p>(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)</p>		<input type="checkbox"/>
<p>(3016) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<input type="checkbox"/>
<p>(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation</p>	<p>Name of Attached Document Listing Required Information</p>	<input type="checkbox"/> (Yes/No)
<p>(3018) If the response is no on line 3014, Is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:</p>		<input type="checkbox"/> (Yes/No)
<p>(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications</p>		<input type="checkbox"/>
<p>(3020) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<input type="checkbox"/>
<p>(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:</p>		<input type="checkbox"/>
<p>(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,</p>		<input type="checkbox"/>
<p>(3023) Underlying information subjected to a review by an independent certified public accountant</p>		<input type="checkbox"/>
<p>(3024) Underlying information subjected to an officer certification.</p>		<input type="checkbox"/>
<p>(3025) PDF of Balance Sheet, Income Statement and Statement of Cash Flows</p>		<input type="checkbox"/>
<p>(3026) Attach the worksheet listing required information</p>	<p>Name of Attached Document Listing Required Information</p>	<input type="checkbox"/>

**Certification - Reporting Carrier
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	pwatson@cspirefiber.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	289011
<015> Study Area Name	TELEPAK NETWORKS, INC.
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<035> Contact Telephone Number - Number of person identified in data line <030>	601-487-5270
<039> Contact Email Address - Email Address of person identified in data line <030>	pwatson@cspirefiber.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) amolina@jsitel.com is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	amolina@jsitel.com
Name of Reporting Carrier:	TELEPAK NETWORKS, INC.
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 10/11/2013
Printed name of Authorized Officer:	Sam Smith
Title or position of Authorized Officer:	VP of Accounting
Telephone number of Authorized Officer:	601-487-7222
Study Area Code of Reporting Carrier:	289011 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	TELEPAK NETWORKS, INC.
Name of Authorized Agent or Employee of Agent:	John Staurulakis, Inc.
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 10/11/2013
Printed name of Authorized Agent or Employee of Agent:	Amanda Molina
Title or position of Authorized Agent or Employee of Agent	Consultant Revenue Requirements
Telephone number of Authorized Agent or Employee of Agent:	7705692105
Study Area Code of Reporting Carrier:	289011 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

July 2013

Telepak Networks, Inc.’s demonstration of complying with applicable service quality standards and consumer protection rules:

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”² The Commission found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”⁴

Telepak Networks, Inc. (“Telepak”) hereby certifies that it is complying with applicable service quality standards and consumer protection rules. Telepak provides service in the States of Mississippi, Tennessee, and Alabama and adheres to the regulations regarding consumer protection obligations and service quality standards for each state.

In Mississippi, these obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of Mississippi Public Service Commission which disclose rates, terms and conditions of service to customers; (2)

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

⁴ *Id.* at n. 72.

adherence to state consumer protection requirements governing telephone providers under Title 39 Utilities, Part III Rules and Regulations Governing Public Utility Service , Subpart 1, General Rules, and Subpart 3, Special Rules – Telephone Companies, including requirements for customer service, billing, consumer complaints, rates and charges, and under Miss. Code Ann. Title 77, Chapter 3 statutes; and (3) truth-in-billing requirements; and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

In Tennessee, these obligations include, but are not limited to, the following: (1) adherence to state consumer protection requirements governing telephone providers which require implementation of Basic Utility Obligations in accordance with the Rules of Tennessee Regulatory Authority, Chapter 1220-4-2-.29, Consumer Safeguards as identified in the Rules of Tennessee Regulatory Authority, Chapter 1220-4-8-.09, anti-slamming procedures as required in the Rules of Tennessee Regulatory Authority, Chapter 1220-4-2-.56; (2) truth-in-billing requirements in accordance with the Rules of Tennessee Regulatory Authority, Chapter 1220-4-2-.58; and (3) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

In Alabama, these obligations include, but are not limited to, the following: (1) adherence to state consumer protection requirements governing telephone providers which require adherence to minimum service standards as identified in the Alabama Public Service Commission's Rules and Regulations, Telephone Rules, Rule T-21, protection against cramming and other deceptive practices as identified in Rule T-16(C)(11); (2) truth-in-billing requirements as identified in Rule T-16; and (3) CPNI, Red

Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

In addition, as a means of ensuring Telepak is providing the highest levels of consumer protection, Telepak conducts in-house training regarding consumer protection, CPNI, and Red Flag rules a minimum of one time each year, and as part of every new employee's initial training. The company also maintains a Red Flags Rules policy manual to help insure compliance.

Telepak Networks, Inc.'s Ability to Function in Emergency Situations

Telepak Networks, Inc. "Telepak" hereby certifies that it is able to function in emergency situations as set forth in §54.202(a)(2).¹ The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). Telepak provides service in the states of Mississippi, Tennessee, and Alabama and adheres to the regulations regarding emergency operations for each state.

Specifically in Mississippi, in accordance with the orders in Mississippi Public Service Commission Docket No. 2005-AD-662, Telepak has a reasonable amount of backup power to ensure functionality without an external power source, is able to reroute traffic and manage traffic spikes. In addition, Telepak has comprehensive emergency operations plans in place and will adhere to FCC reporting requirements regarding outages and provide copies of such reports to the Mississippi Commission upon request.

In Tennessee, in accordance with the Rules of the Tennessee Regulatory Authority, Chapter 1220-4-2, 1220-4-2-.23 Emergency Operation, the Company's central offices have adequate provision for emergency power. Specifically, each central office building is supplied with standby generators and battery back up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic.

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

In Alabama, Telepak ensures each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company's central office(s) that have twenty-four (24) hour maintenance coverage or have an automatic start engine alternator can provide a minimum of three (3) hours of battery reserve in accordance with the Alabama Public Service Commission Rules and Regulations, Telephone Rules, Rule T-21(L)(2). All other central office(s), as and if applicable, have a minimum of eight (8) hours of battery reserve. In accordance with Rule T-21(L)(2), Telepak has a comprehensive company-wide emergency operations plan in place, which is on file with the Mississippi Commission. Although this emergency operations plan has not formally been filed with the Alabama Commission, Telepak does adhere to the same high standards in all states in which they operate. This plan includes specific procedures for escalation, fiber restoration, outside plant processes, and maintaining an adequate supply of restoration materials.

Via U.S. Mail, Return Receipt Requested

October 11, 2013

Telepak Networks, Inc.
1018 Highland Colony Parkway
Suite 400
Ridgeland, MS 39157-8719

601.487.5500 Telephone
601.487.7135 Fax

Mississippi Band of Choctaw Indians
101 Industrial Road
Choctaw, MS 39350

Dear Chief Anderson:

Telepak Networks, Inc. wishes to engage with the Mississippi Band of Choctaw Indians government about communications availability and opportunities on Tribally-owned lands within our service area. Telepak Networks has been providing telecommunications and broadband services to Mississippi and some parts of the surrounding area since 1990, and we are interested in learning about any additional telecommunications needs that your community may have.

In November 2011, the Federal Communications Commission (FCC) comprehensively reformed the Universal Service Fund (USF) which helps companies provide state-of-the-art communications services in high-cost and rural areas. Among the reforms, the FCC adopted a rule requiring Eligible Telecommunications Carriers who receive high-cost USF support to engage **annually** with Tribal leaders about broadband deployment on Tribally-owned lands and report on five specific outreach activities. In July 2012, the FCC's Office of Native Affairs Policy (ONAP) issued specific guidance on outreach and engagement activities between telecommunications providers and Tribal governments.

Telepak Networks, Inc. is pleased to inform you that our company provides many types of services including voice telephone services, high speed internet services, video services, custom data network services and many other solutions. Telepak Networks, Inc. respectfully invites you and other leaders from the Mississippi Band of Choctaw Indians government to discuss additional ways that we can meet your telecommunications and broadband needs. Specifically, Telepak Networks, Inc. would like to discuss the following items:

- Needs assessment and deployment planning focused on anchor institutions (such as schools, libraries and health centers);
- Feasibility and sustainability planning;
- Marketing services in a culturally sensitive manner;
- Rights of way, permitting, facilities siting, environmental and cultural preservation processes;
- Compliance with Tribal business licensing requirements.

Telepak Networks, Inc. is interested in learning whether your community has any specific broadband needs that our company may be able to meet, depending on the scope and scale of the

project. For example, are there any needs such as distance learning or tele-medicine that Telepak Networks, Inc. could help facilitate? We also want to make sure that we continue to respect your cultural heritage, property rights, business customs, and any other rules and procedures of your government.

Telepak Networks, Inc. is a locally-owned company headquartered in Ridgeland, MS. We are dedicated to serving and employing members of our community and we want to ensure that the Mississippi Band of Choctaw Indians are served as best as possible.

Telepak Networks, Inc. extends this invitation to set up an in-person meeting or conference call with members of your Tribal government at your earliest convenience. Please contact Phil Rice at 601-487-7142 for scheduling such a meeting or call. We look forward to discussing this important issue with you.

Sincerely,

A handwritten signature in blue ink, appearing to read "Gregg Logan", written over the printed name.

Gregg Logan

Sr. Vice President

Telepak Networks, Inc.

CC: Phil Rice



RESIDENTIAL APPLICATION

Account #:

Applicant:

 Soc. Sec. No. _____ DOB _____
 Email _____

E-bill - Check if you would like to receive your monthly statements at this address above? _____

Co-Applicant:

 Soc. Sec. No. _____ DOB _____
 Email _____

Billing Address

City _____ State _____ Zip _____

Physical Service Address

City _____ State _____ Zip _____

Do you rent/lease or own this home? _____

If this address within city limits (yes/no)? _____

 Home _____
 Cell _____
 Other _____

 Home _____
 Cell _____
 Other _____

OFFICE USE ONLY

 Market _____
 Phone Pref _____ UNLIM
 Promo _____
 Referral _____

CHOOSE YOUR BASIC SERVICES

ALL INDIVIDUAL AND PACKAGE PRICES SUBJECT TO CHANGE

(Best Value!!) Voice, Video and Internet	\$124.99	Voice Only	\$45.00
Voice and Video	\$107.99	Video Only	\$65.49
Voice and Internet	\$84.99	Internet Only	\$45.00
Video and Internet	\$102.99		

***All personalized package prices are in addition to the base service prices above.

VOICE

BASIC VOICE PACKAGE includes - Unlimited calls to long distance and local numbers to the following area codes - 601/769

 If you have a current telephone number that you would like to keep, please complete: Number: _____ Current Provider: _____
 If you would like a new telephone number and a preferred number is available, what last four digits would you prefer? _____

Please print how your name should appear on Caller ID & the Directory: _____

Print Address? Yes or No _____

Non-Published Number | Number will not be printed in the directory, and can NOT be obtained from Directory Assistance. \$5.50 _____

Non-Listed Number | Number will not be printed in directory, but CAN be obtained from Directory Assistance. \$3.00 _____

Features & Blocks are notated below that are included for free in your BASIC package or is indicated with a monthly price.

Features that are included in your BASIC package for free are activated without request.

Blocks are ONLY activated upon request. Please check if you would like this block activated.

Features that are not free are only activated upon request.

Caller ID Deluxe	Free	Block ALL Toll Calls	Free
Three way Calling	Free	Block Operator Assisted Calls	Free
Speed Calling - 30	Free	Block International Calling	Free
Call Block	Free	Block 900 # Calling	Free
Call Waiting Deluxe	Free		
Repeat Dialing	Free		
Call Return	Free		
Ringmaster Number	Free		
Call Forwarding	Free		
Call Forward Busy Line	Free		
Call Forward No Answer	Free		

CONFIDENTIAL

Long Distance Options:

(The following "basic" per minute long distance rate apply to all calls outside of the calling plan without designation of another plan.)

Basic Per minute LD Rate \$0.05 a min (Basic)

 Voice Mail: per mth--- \$5.00 _____
 Additional Phone Line: per mth--- \$14.95 _____
 Includes features & unlimited calls to BASIC calling area.

Unlimited Nationwide - per mth \$14.99

VIDEO

BASIC VIDEO PACKAGE includes - 80+ digital channels

Video Package Options:

Expanded - 145+ digital channels	\$17.49	Movie Package Options (number of channels in pkg):	Set Top Boxes:	1st	2nd	3rd +	Total:
(All channels "except" for the movie packages.)		HBO(4)	SD(Regular)	\$0.00	\$0.00	\$8.95	
		Cinemax(2)	HD	\$10.95	\$0.00	\$8.95	
Deluxe - 165+ digital channels	\$65.49	Showtime/The Movie Channel(6)	DVR	\$12.95	\$0.00	\$8.95	
(All channels "including" the movie packages.)		Starz/Encore(7)	HD DVR	\$14.95	\$0.00	\$8.95	

INTERNET

BASIC INTERNET PACKAGE includes - 3 email accounts and standard speed of:

10 Mbps/10 Mbps

 All telepak.net internet customers must specify a username (4-24 alphanumeric) & password (6-8 alphanumeric).
 Email addresses over three (3) are \$2.50 per month. Please attach separate document listing those.

Options:	Per month:
25 Mbps/25 Mbps	\$20.00
50 Mbps/50 Mbps	\$54.00
Static IP address -	\$12.00
Domain Hosting	\$17.95

 # of IPs: _____
 (Domain Registration fee-\$30)

Standard Inside Wire Maintenance (includes telephone, internet and video wiring) per mth--- \$4.95

TERMS

It has been explained to me and I understand that the prices listed on this application and in all other Company materials DO NOT INCLUDE taxes, franchise fees, and any other mandated regulatory charges. I understand that these charges will be added to my bill and that my bill will be larger than the package price due to these other charges. In ordering service on this date, I understand that I am receiving a special promotional offer and certain installation charges have been waived. I therefore agree to subscribe to services or upgrade thereof for a minimum period of 12 months, commencing on the date service is activated. If I am unable to fulfill the entire 12 month agreement, I agree to pay Company upon billing the balance of my contract to the Company plus up to \$300 for equipment and installation charges. In the case of the termination of service(s) I acknowledge that all or a part of my deposit, if any, may, in the sole discretion of Company, be applied to any charges owed Company by me. I acknowledge that I have read and agree to be bound by all terms and conditions of service, as they may be amended.

Please Initial in this box if accepted. _____

Quote based on package selections _____

Quote-based on selected Promo: _____

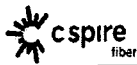
I understand and agree that all service(s) provided hereunder are subject to the terms of the Company's current Acceptable Use Policy located at www.cspirefiber.com and such policy is incorporated by reference herein and I acknowledge having read such policy and accepted the terms of same. I agree that I will be responsible for any and all damages to or loss of equipment on my premises. A deposit may be required from me pursuant to the results of a credit check.

By signing below I acknowledge that I have read, agree to, and accept the information listed above, the terms and conditions herein and on the back of this form.

Customer Name Printed _____

Customer Signature _____

Date _____



RESIDENTIAL UPGRADE

CONFIDENTIAL Account #:

Account Name: _____

Physical Service Address _____

City _____ State _____ Zip _____

Best contact number: _____ & Time: _____

OFFICE USE ONLY

Market _____

Phone Pref _____

CHOOSE YOUR "NEW" BASIC SERVICES

ALL INDIVIDUAL AND PACKAGE PRICES SUBJECT TO CHANGE

Voice, Video and internet	\$124.99	Voice and Internet	\$84.99
Voice and Video	\$107.99	Video and Internet	\$102.99

***All personalized package prices are in addition to the base service prices above.

WHAT BASIC SERVICE(S) ARE YOU ADDING?

A \$25 DISPATCH FEE IS APPLICABLE, ALONG WITH AN ACTIVATION FEE OF \$25.00 per service

Voice _____	Voice And Internet _____
Video _____	Voice and Video _____
Internet _____	Video and Internet _____

OUTLET INSTALL(S)

EACH STANDARD OUTLET INSTALL DONE AT THE TIME OF UPGRADE IS \$45.00

Please note how many outlets you will need installed of each:

Video _____ Internet _____ Phone _____

VOICE

BASIC VOICE PACKAGE includes - Unlimited calls to long distance and local numbers to the following area codes - 601/769

If you have a current telephone number that you would like to keep, please complete:

Number: _____ Current Provider: _____

If you would like a new telephone number and a preferred number is available, what last four digits would you prefer? _____

Please print how your name should appear on Caller ID & the Directory: _____

Print Address? Yes or No _____

Non-Published Number | Number will not be printed in the directory, and can NOT be obtained from Directory Assistance. \$5.50

Non-Listed Number | Number will not be printed in directory, but CAN be obtained from Directory Assistance. \$3.00

Features & Blocks are notated below that are included for free in your BASIC package or is indicated with a monthly price.

Features that are included in your BASIC package for free are activated without request.

Blocks are ONLY activated upon request. Please check if you would like this block activated.

Features that are not free are only activated upon request.

Caller ID Deluxe	Free	Block ALL Toll Calls	Free
Three way Calling	Free	Block Operator Assisted Calls	Free
Speed Calling - 30	Free	Block International Calling	Free
Call Block	Free	Block 900 # Calling	Free
Call Waiting Deluxe	Free		
Repeat Dialing	Free		
Call Return	Free		
Ringmaster Number	Free	---- List if you have an existing #: _____	
Call Forwarding	Free		
Call Forward Busy Line	Free	---- List Number to forward to: _____	
Call Forward No Answer	Free	---- List Number to forward to: _____	

Long Distance Options:

(The following "basic" per minute long distance rate apply to all calls outside of the calling plan without designation of another plan.)

Basic Per minute LD Rate	\$0.05 a min	(Basic)
Discounted Long distance \$0.07 - per mth	\$4.95	
Unlimited Nationwide - per mth	\$14.99	

Voice Mail: per mth--- \$5.00

Additional Phone Line: per mth--- \$14.95

Includes features & unlimited calls to BASIC calling area.

VIDEO BASIC VIDEO PACKAGE includes - 80+ digital channels

Video Package Options:

Movie Package Options (number of channels in pkg):

Set Top Boxes:

			1st	2nd	3rd +	Total:	
Expanded - 145+ digital channels	\$17.49	HBO(4)	\$15.99	SD(Regular)	\$0.00	\$0.00	\$8.95
(All channels "except" for the movie packages.)		Cinemax(2)	\$12.49	HD	\$10.95	\$0.00	\$8.95
Deluxe- 165+ digital channels	\$65.49	Showtime/The Movie Channel(6)	\$14.49	DVR	\$12.95	\$0.00	\$8.95
(All channels "including" the movie packages.)		Starz/Encore(7)	\$12.49	HD DVR	\$14.95	\$0.00	\$8.95

INTERNET

BASIC INTERNET PACKAGE includes - 3 email accounts and standard speed of

10 Mbps/10 Mbps

All telepak.net internet customers must specify a username (4-24 alphanumeric) & password (6-8 alphanumeric). Email addresses over three (3) are \$2.50 per month. Please attach separate document listing those.

Username: _____	Password: _____	Options:	Per month:
Username: _____	Password: _____	25 Mbps/25 Mbps	\$20.00
Username: _____	Password: _____	50 Mbps/50 Mbps	\$54.00
Number of Internet Connections needed - _____		Static IP address -	\$12.00
		Domain Hosting	\$17.95

of IPs: _____
(Domain Registration fee-\$30)

Standard Inside Wire Maintenance (Includes telephone, internet and video wiring) per mth--- \$4.95

TERMS

It has been explained to me and I understand that the prices listed on this application and in all other Company materials DO NOT INCLUDE taxes, franchise fees, and any other mandated regulatory charges. I understand that these charges will be added to my bill and that my bill will be larger than the package price due to these other charges. I agree to subscribe to services or upgrade thereof for a minimum period of 12 months, commencing on the date service is activated. If I am unable to fulfill the entire 12 month agreement, I agree to pay Company upon billing the balance of my contract to the Company plus up to \$300 for equipment and installation charges. In the case of the termination of service(s) I acknowledge that all or a part of my deposit, if any, may, in the sole discretion of Company, be applied to any charges owed Company by me. I acknowledge that I have read and agree to be bound by all terms and conditions of service, as they may be amended.

Please initial in this box if accepted. Increase based on package selections _____ Total one time charges based on selections _____

I understand and agree that all service(s) provided hereunder are subject to the terms of the Company's current Acceptable Use Policy located at www.cspirefiber.com and such policy is incorporated by reference herein and I acknowledge having read such policy and accepted the terms of same. I agree that I will be responsible for any and all damages to or loss of equipment on my premises. A deposit may be required from me pursuant to the results of a credit check.

By signing below I acknowledge that I have read, agree to, and accept the information listed above, the terms and conditions herein and on the back of this form.

Customer Name Printed _____

Customer Signature _____

Date _____

CONFIDENTIAL
[Home](#) [About](#) [Broadband](#) [Contact](#) [Internet](#) [Telephone](#)
[SEARCH](#)[Press Releases](#) [Tariff Changes](#)**Telephone Services****Local Phone Service**[ValuePak Bundles
Plans](#)[Additional Home
Phone Plans](#)[Lifeline Assistance](#)**Long Distance Service**[MinuteTalk](#)[StandardTalk](#)[FamilyTalk](#)[International Calls](#)[Letter of Authorization
\(LOA\)](#)**HD Voice**[HDVoice 911](#)**You are here:** [Home](#) / [Telephone](#) / [Local Phone Service](#) / [Lifeline Assistance](#)**Lifeline Assistance**

The Lifeline Assistance program is designed to make phone services available to qualifying subscribers who receive income-based benefits.

Lifeline Assistance is currently available to any qualifying subscriber participating in one of the following programs in Mississippi:

- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance to Needy Families (TANF)
- Federal Public Housing Assistance (FPHA)
- Low-Income Home Energy Assistance Program (LIHEAP)
- Household gross monthly income that does not exceed 135% of the Federal Poverty Guidelines
- National School Lunch Program's Free Lunch Initiative (NSLP)

Telepak Networks offers a recurring monthly credit of \$12.75 for home phone service (residential local service) through the Lifeline Assistance program.

Furthermore, qualifying low-income Native Americans living on reservations or other designated tribal lands are eligible to receive up to an additional \$25.00 credit under the Lifeline program. All qualifying low-income consumers living on reservations are required, however, to pay a minimum monthly lifeline rate of \$1.00.

Eligible low-income consumers living on tribal lands are also eligible for Link-Up for an additional discount of up to \$70.00 to cover 100% of the installation charges between \$60.00 and \$130.00. However, tribal customers must still pay 50% of the first \$60.00.

Tribal Lifeline Assistance is currently available to individuals living on Tribal Lands participating in one of the following programs in Mississippi:

- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Bureau of Indian Affairs (BIA) General Assistance
- Tribally Administered Temporary Assistance to Needy Families (TANF)
- Head Start Programs
- National School Lunch Program's Free Lunch Initiative (NSLP)
- Federal Public Housing Assistance (FPHA)
- Low-Income Home Energy Assistance Program (LIHEAP)
- Household gross monthly income that does not exceed 135% of the Federal Poverty Guidelines

Read below for more information about Lifeline Assistance from Telepak Networks. For additional information or to sign up for Lifeline Assistance, contact Customer Care at 1-877-835-3725 (1-877-TELEPAK), or see [Application for Lifeline Assistance](#).

LIFELINE ASSISTANCE PROGRAM INFO**Announcements**[Link Up Mississippi & Lifeline](#)[From the Ground Up](#)[Telepak Networks selects Alcatel-Lucent's wireless backhaul solution](#)[Vertek Delivers a 3-Year Operational Plan to Telepak Networks to Support Future Growth](#)[Fiber optic project launches in West Point](#)[06 02 03 - Features Rates](#)[Better Broadband Internet Coming](#)[Telepak Networks Selects Corning Cable Systems Products for FTTH Deployment](#)

Telepak Networks, Inc. Lifeline Assistance & Link-up

Page 2 of 2

The Lifeline Assistance Program

Lifeline Assistance provides reduced rates under federal and state universal service programs to eligible customers for local phone service and installation.

CONFIDENTIAL**Eligibility for Lifeline Service**

Eligibility is determined by participation in one of the following programs: (i) Medicaid, (ii) Food Stamps, (iii) Supplemental Security Income (SSI), (iv) Temporary Assistance to Needy Families (TANF), (v) Federal Public Housing Assistance (FPHA), (vi) Low-Income Home Energy Assistance Program (LIHEAP). Only one federally subsidized telephone is available per household, and is applicable to the primary residential connection only. Additional lines are not subject to the discounted Lifeline rates. Telepak Networks must receive satisfactory evidence of your participation in one of these programs.

Eligibility for individuals living on tribal lands is determined by participation in one of the following programs: (i) Medicaid, (ii) Food Stamps, (iii) Supplemental Security Income (SSI), (iv) Bureau of Indian Affairs (BIA) General Assistance, (v) Tribally Administered Temporary Assistance for Needy Families (TANF), (vi) Head Start Programs (vii) National School Free Lunch Program, (viii) Federal Public Housing Assistance, (ix) Low-Income Home Energy Assistance Program, (x) Income at or below 135% of the Federally Recognized Poverty Guidelines. Only one federally subsidized telephone is available per household, but customers may qualify for additional eligibility. Additional lines are not subject to the discounted Lifeline rates. Telepak Networks must receive satisfactory evidence of your participation in one of these programs.

Availability

Lifeline Service is available to new eligible customers as long as there is sufficient money in the Federal Lifeline funds to cover the discounted rates. In the event that the Federal Lifeline funds are not sufficient to cover new applicants in any given year, Telepak Networks will allocate any and all remaining surplus funds until all qualified Customers are covered. Telepak Networks may vary the credit or the number of included minutes as required by changes in federal or state universal service funding support.

For additional information or to sign up for the Lifeline Assistance program contact Telepak Networks at 1-877-835-3725 (1-877-TELEPAK) or complete the Application for Lifeline Assistance.

[Return to top of page](#)

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CONFIDENTIAL

TelepakTM

NETWORKS

We believe phone service should be available to everyone, no matter their income.

Telepak Networks is a Lifeline supported service. Lifeline is a government program. You must be eligible to receive Lifeline. You are allowed only one Lifeline discount per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible.

Lifeline Assistance is currently available to any qualifying subscriber participating in designated programs.

For more information regarding this program please call 1-877-835-3725 or visit us at www.telepaknetworks.com

CONFIDENTIAL

LIFELINE ASSISTANCE

TelepakTM
NETWORKS

We believe phone service should be available to everyone, no matter their income.

Telepak Networks is a Lifeline supported service.

Lifeline is a government program.

You must be eligible to receive Lifeline.

You are allowed only one Lifeline discount per household.

You cannot transfer your Lifeline discount to someone else, even if he or she is eligible.

Lifeline Assistance is currently available to any qualifying subscriber participating in one of the designated programs below.

Supplemental Nutrition Assistance Program (SNAP)

Medicaid/Magnolia Health Plan/Medicare Part B (No Medicare)

Supplemental Security Income (SSI)

Federal Public Housing Assistance (FPHA)

Low Income Home Energy Assistance Programs (LIHEAP)

Temporary Assistance for Needy Families (TANF)

National School Lunch Program

Income at or below 135% of the Federally Recognized Poverty Guidelines

For more information regarding this program
please call 1-877-835-3725 or visit us
on the www.telepaknetworks.com

June 2012 Version



LIFELINE ANNUAL RECERTIFICATION FORM

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Every year, you must certify that your household still qualifies for the Lifeline benefit. If you do not return this form within 30 days, you will lose your Lifeline benefit. Send completed form to: Telepak Networks, Inc. PO Box 429, Meadville, MS 39653
 Fax 601-384-8420 Email questions@telepak.net

TO KEEP YOUR LIFELINE BENEFIT*, FILL OUT THE FORM BELOW AND RETURN IT BY []

Applicant Name _____		Phone Number _____													
Date of Birth _____	Last 4 digits of SSN _____	Permanent Address? <input type="checkbox"/> Yes <input type="checkbox"/> No													
Residential Address															
Street _____	Apt. _____	State _____	Zip Code _____												
Billing Address (If applicable)															
Street _____	Apt. _____	State _____	Zip Code _____												
<input type="checkbox"/> I certify that I, my dependent, or someone else in my household receives assistance from at least one of the programs listed below. (Please check all that apply)															
<input type="checkbox"/> Federal Public Housing Assistance/Section 8 <input type="checkbox"/> Low Income Home Energy Assistance (LIHEAP) <input type="checkbox"/> Medicaid <input type="checkbox"/> National School Lunch free lunch program <input type="checkbox"/> Supplemental Security Income (SSI) <input type="checkbox"/> Supplemental Nutrition Assistance Program (Food Stamps)															
<input type="checkbox"/> Temporary Assistance for Needy Families (TANF)															
Name of eligible person _____		Relationship to applicant _____													
<input type="checkbox"/> OR, I certify that my household income is at or below 135% of the Federal Poverty Guidelines		<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Household Size</th> <th>Total Income</th> <th>Household Size</th> <th>Total Income</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>\$15,080</td> <td>3</td> <td>\$25,772</td> </tr> <tr> <td>2</td> <td>\$20,426</td> <td>4</td> <td>\$31,118</td> </tr> </tbody> </table>		Household Size	Total Income	Household Size	Total Income	1	\$15,080	3	\$25,772	2	\$20,426	4	\$31,118
Household Size	Total Income	Household Size	Total Income												
1	\$15,080	3	\$25,772												
2	\$20,426	4	\$31,118												
Number of people in your household 		Add \$5,346 for each additional person													
Initial each box I certify, under penalty of perjury, that:															
<div style="border: 1px solid black; height: 20px; width: 100%;"></div>	My household receives only one Lifeline-supported service, and to the best of my knowledge, no one in my household receives Lifeline from another telephone company.														
<div style="border: 1px solid black; height: 20px; width: 100%;"></div>	I understand that I must notify TELEPAK NETWORKS, INC. within 30 days:														
<div style="border: 1px solid black; height: 20px; width: 100%;"></div>	(1) if I move to a new address;														
<div style="border: 1px solid black; height: 20px; width: 100%;"></div>	(2) if I, or the eligible person in my household, stops participating in the qualifying program checked above, or if my household income exceeds 135% of the federal poverty guidelines;														
<div style="border: 1px solid black; height: 20px; width: 100%;"></div>	3) if my household receives more than one Lifeline discounted telephone; or														
<div style="border: 1px solid black; height: 20px; width: 100%;"></div>	4) if my household, for any reason, no longer meets the criteria to receive Lifeline support.														
<div style="border: 1px solid black; height: 20px; width: 100%;"></div>	I understand that I may be penalized for failing to make the above notifications.														
<div style="border: 1px solid black; height: 20px; width: 100%;"></div>	I give TELEPAK NETWORKS, INC. permission to give my name, telephone number, and address to the Universal Service Administrative Company (USAC) or its agent to confirm that my household only receives one Lifeline benefit. If USAC finds that my household is receiving more than one Lifeline benefit, USAC will notify the telephone companies, and I will have to select one service and I will be de-enrolled from the other.														
<div style="border: 1px solid black; height: 20px; width: 100%;"></div>	I give TELEPAK NETWORKS, INC. permission to access any records necessary to verify my continued Lifeline eligibility.														
<div style="border: 1px solid black; height: 20px; width: 100%;"></div>	I understand that I must recertify my Lifeline eligibility each year and that I will lose my Lifeline benefit if I do not recertify every year.														
By signing below, I certify under penalty of perjury, that the above information is true to the best of my knowledge. I understand that Lifeline is a government program and I may be punished if I knowingly provide false or untrue information to receive Lifeline. Punishment may include being fined, imprisoned, or barred from the Lifeline program.															
Signature _____		Date _____													

*Lifeline is a federal benefit that makes monthly telephone service more affordable for eligible households. Your household may receive Lifeline on one wireless OR one home telephone. Your household may not receive the Lifeline benefit from more than one Telephone company. For the purpose of Lifeline, a household is an individual or any group of individuals who live together at the same address and share income or expenses. You may not transfer your Lifeline discount to another person, even if he or she is eligible. You may lose your Lifeline benefit and may be prosecuted by the United States government if you violate the one-per-household rule or otherwise make false statements to receive Lifeline.

For Office Use Only: Reviewed by: _____ Database queried? ☐ N/A ☐ No ☐ Yes, Database Name _____

Date reviewed or queried _____

Lifeline Household Worksheet? ☐ Yes ☐ No

This form was created in accordance with the FCC's Lifeline rules by John Stauriakakis, Inc.*

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Telepak
NETWORKS
Lifeline Household Worksheet

CONFIDENTIAL

Name	
Address	
Telephone Number	

Lifeline is a government program that provides a monthly discount on home or mobile telephone services. Only ONE Lifeline discount is allowed per household. Members of a household are not permitted to receive Lifeline service from multiple telephone companies.

Your household is everyone who lives together at your address as one economic unit (including children and people who are not related to you).

The adults you live with are part of your economic unit if they contribute to and share in the income and expenses of the household. An adult is any person 18 years of age or older, or an emancipated minor (a person under age 18 who is legally considered to be an adult). Household expenses include food, health care expenses (such as medical bills) and the cost of renting or paying a mortgage on your place of residence (a house or apartment, for example) and utilities (including water, heat and electricity). Income includes salary, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, and lottery winnings.

Spouses and domestic partners are considered to be part of the same household. Children under the age of 18 living with their parents or guardians are considered to be part of the same household as their parents or guardians. If an adult has no income, or minimal income, and lives with someone who provides financial support to that adult, both people are considered part of the same household.

You have been asked to complete this Worksheet because someone else currently receives a Lifeline-supported service at your address. This other person may or may not be a part of your household. Answer the questions below to determine whether there is more than one household residing at your address.

1. Does your spouse or domestic partner (that is, someone you are married to or in a relationship with) already receive a Lifeline-discounted phone? (check no if you do not have a spouse or partner) ☐ YES ☐ NO
 - If you checked YES, you may not sign up for Lifeline because someone in your household already receives Lifeline. Only ONE Lifeline discount is allowed per household.
 - If you checked NO, please answer question #2.
2. Other than a spouse or partner, do other adults (people over the age of 18 or emancipated minors) live with you at your address?

A. A parent <input type="checkbox"/> YES <input type="checkbox"/> NO	D. An adult roommate <input type="checkbox"/> YES <input type="checkbox"/> NO
B. An adult son or daughter <input type="checkbox"/> YES <input type="checkbox"/> NO	E. Other <input type="checkbox"/> YES <input type="checkbox"/> NO
C. Another adult relative (such as a sibling, aunt, cousin, grandparent, grandchild, etc.) <input type="checkbox"/> YES <input type="checkbox"/> NO	

 - If you checked NO for each statement above, you do not need to answer the remaining questions. Please initial line B, below, and sign and date the worksheet.
 - If you checked YES, please answer question #3.
3. Do you share living expenses (bills, food, etc.) and share income (either your income, the other person's income or both incomes together) with at least one of the adults listed above in question #2? ☐ YES ☐ NO
 - If you checked NO, then your address includes **more than one household**. Please initial lines A and B below, and sign and date the worksheet.
 - If you checked YES, then your address includes only **one household**. You may not sign up for Lifeline because someone in your household already receives Lifeline.

CERTIFICATION

Please initial the certifications below and sign and date this worksheet. Submit this worksheet to _____ [insert company or agency name] along with your Lifeline application.

- A. ☐ I certify that I live at an address occupied by multiple households.
- B. ☐ I understand that violation of the one-per-household requirement is against the Federal Communication Commission's rules and may result in me losing my Lifeline benefits, and potentially, prosecution by the United States government.

Signature _____

Date _____